



HCC Scout

Retrospective Risk Adjustment Solution for Identifying Documented Conditions

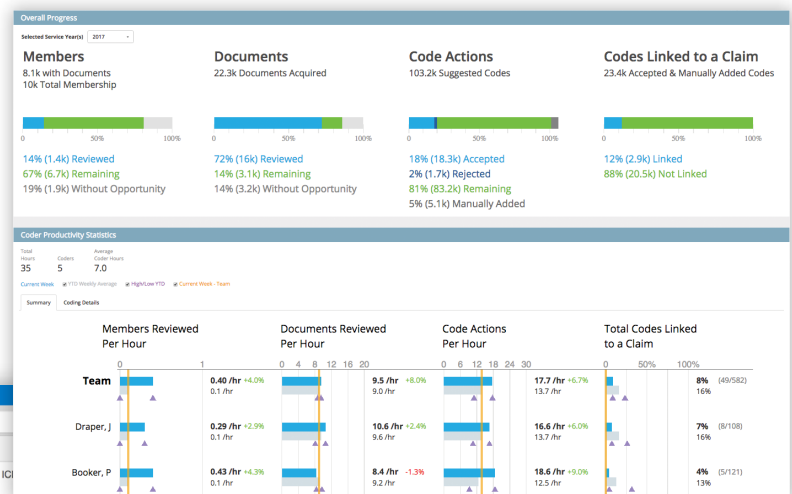
Key benefits delivered by HCC Scout include:

- **Enhance coding accuracy** with HF REVEAL, the most advanced NLP engine in the industry
- **Improve risk capture** with automated detection of documented conditions that were previously not captured
- **Increase coder productivity** by 4x with an intuitive workflow interface
- **Optimize ROI** by prioritizing members for review based on likelihood of incremental HCC capture
- **Centralize all risk adjustment activities** for MA or ACA membership to better track, review, and report on HCC capture from one interface
- **Streamline** acquisition of EMR-based or scanned medical records
- **Automatically link codes and claims** for EDS or EDGE server submissions
- **Decrease compliance risks** with built-in alerts for diagnoses lacking supporting documentation

Health Fidelity's HCC Scout solution is a powerful tool for automated retrospective risk adjustment, providing technology and workflow enhancements for coding organizations to optimize risk capture.

HCC Scout is an easy-to-use solution for risk adjustment professionals to perform automated retrospective chart reviews. Our cutting-edge technology combines natural language processing (NLP) and big data analytics to extract valuable insights from the unstructured data in medical charts. HCC Scout identifies conditions that are documented in the chart but were previously not captured and presents the suggested code alongside the supporting documentation for the coder to review. A robust data acquisition engine ensures that both clinical and administrative data are available for the system to process.

HCC Scout features various workflow-enhancing mechanisms that improve coder productivity and compliance. Embedded within the system are operational rules and logic that streamline much of the remedial work that is required by a coder doing manual review. Centralized management of all coding activities ensures improved compliance and audit preparedness. A manager view with a real-time dashboard provides transparency into all coding activity and enables the manager to audit coder reviews, execute reports, and monitor daily operations.



Health Fidelity MA | HCC Scout | MA | Health Plan ID

Home > NORTH2, PATIENT_N2 > 04/21/2016 Progress Note

Progress Note | 04/21/2016 | ICD-9

Visit Diagnoses

- Palpitations - Primary R00.2
- Unspecified essential hypertension I10
- SOB (shortness of breath) R06.02
- MR (mitral regurgitation) I34.0
- Tricuspid regurgitation I07.1
- LVH (left ventricular hypertrophy) I51.7

Progress Notes

DOV: 4/21/2016

Office Note

BRIEF HISTORY: This is a male with past medical history of:

Past Medical History

- NO SIGNIFICANT MEDICAL HISTORY
- Unspecified disorder of thyroid
- Type II or unspecified type diabetes mellitus without mention of complication, not stated as uncontrolled (Notable Code)

Visit Diagnoses

- ... ? Palpitations 1/21/2015 ?
- Unspecified essential hypertension
- 1/21/2015 ? SOB (shortness of breath)
- 1/21/2015 ...

ASSESSMENT AND PLAN:

Suggested Diagnoses

- V22 Rx 187 Hypertension
- I10 Essential (primary) hypertension
- I509 Rx 186 Congestive Heart Failure

A manager view with a real-time dashboard provides transparency into all coding activity and enables the manager to audit coder reviews, execute reports, and monitor daily operations.

HCC Scout features various workflow-enhancing mechanisms that improve coder productivity and compliance.

Solution Specs

Data Ingestion

Ingestion of all structured and unstructured data, either as images or text-based documentation

Automated Chart Extraction	Remote acquisition of chart data from provider offices without the need for an on-site abstractor
EHR integration	EHR data transfer through all supported file formats (HL7/CCDA/Flat File)
Optical character recognition (OCR) for scanned documents	High-accuracy processing of scanned documents with on-screen highlighting of suggestion evidence found in documents

Coder Workflow Interface

Intuitive document review interface that manages and streamlines all coder activity

Coder activity panel	Presents NLP-generated code suggestions and substantiating evidence that can be accepted or rejected by the coder. Displays all suggested, accepted, and rejected conditions for active member
Aggregate view of all supporting evidence	Provides one-click access to all NLP-generated supporting evidence per suggested code with automatic navigation to the location within the document where evidence for a suggested condition is highlighted
Code lookup tool	Returns code search results in ICD-9 and ICD-10 with relevant HCC code and associated RAF score
Claims linking support	Automatically suggests claims to link to each accepted code for easy encounter data submission
Member summary view	View of all available documents, suggested and accepted codes, and all confirmed codes in RAPS/EDS/EDGE files per member
Comments on codes	Ability for coder to comment on each code with reasons for accept / reject that other coders can view

Embedded Workflow Intelligence

Operational rules and logic that enhance coder productivity and compliance

Prioritized queue of members	Prioritizes member records for review based on likelihood of incremental HCC capture and the closure of payment years
Multi-model HCC and RxHCC support	Supports all relevant HCC models (V12, V21, V22, RxHCC, HHS-HCC) with automatic processing of charts for newest updates to models
Redundant code suppression	Suppresses lower-hierarchy codes based on awareness of active HCC and RxHCC hierarchies and codes that have already been confirmed in claims and RAPS/EDS/EDGE return files
Ineligible member suppression	Suppresses members that are no longer eligible for given payment year

Manager Workflow

Manager persona to support easy monitoring, quality assurance, and reporting of all coding activity

Productivity dashboard	Summary view of all coder activity, including team and individual productivity and time metrics
In progress queue	List of members whose review is in progress by a coder with the ability to unlock the member for another reviewer to access
Quality assurance support	List of members whose review has been completed by a coder, with the ability to review coder activity prior to exporting the results
Report export	Submission-ready reports with adjustable date ranges for Coder Productivity, Reviewed Codes, Outstanding Members for Review, and Orphan Records with no claims

Compliance Support

Built-in quality assurance workflow to ensure compliance and improve audit preparedness

Unsupported diagnoses flag	Identification of diagnoses that were previously submitted but may lack supporting evidence within available documents
Coder history	Trail of all coder actions and the supporting documentation for each accepted code, including all coder-entered comments
Standard rejection comments	Ability for coder to select from default (or customized) set of reasons for rejecting codes, to identify clinical documentation improvement opportunities
Customized document blacklists	Automatic elimination of excluded encounter types based on CMS/HHS rules



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Health Fidelity delivers comprehensive, scalable risk adjustment solutions for risk-bearing organizations that participate in MA, ACA, Medicaid, and ACO programs. With a combination of big data analytics and natural language processing (NLP) technology, Health Fidelity's modern prospective and retrospective RAF approaches extract valuable insights from medical charts, changing the way risk is identified, quantified, and managed for enhanced operational, clinical, and financial outcomes. To learn more, please visit www.healthfidelity.com.